

2012-39A  
239296

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE:    ☒ IXC                      ☐ CLEC                      ☐ ILEC                      ☐ Wireless

**CERTIFICATED COMPANY INFORMATION**

**First Communications, LLC**

Company Name

330-835-2323 (Corporate)

330-835-2272 (Mary Cegelski)

Dba/fka

Telephone #

**3340 West Market Street**

Mailing Address

**Akron, OH 44333**

City, State, Zip Code

**3340 West Market Street**

Business Location

**Akron, OHIO 44333**

City, State, Zip Code

**Summit**

County

**REGISTERED AGENT INFORMATION**

Registered Agent: **National Corporate Research, Ltd**

Mailing Address: **2 Office Park Court, Suite 103**

City, State, Zip Code: **Columbia, SC 29223**

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **Ray Hexamer, CEO** (business location address)  
General Manager (Include address if different than above.)
- 330-835-2442 / 330-835-2655 / rhexamer@firstcomm.com  
Telephone Number Facsimile Number E-mail Address
- B. **Jeffrey Giannantonio** (business location address)  
Customer Relations /Complaints Representative (Include address if different than above.)
- 330-835-2459 / 330-835-2330 / jgiannantonio@firstcomm.com  
Telephone Number Facsimile Number E-mail Address
- C1. **Mary Cegelski, Manager of Regulatory Affairs** (business location address)  
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
- 330-835-2272 / 330-835-2330 / mcegelski@firstcomm.com  
Telephone Number Facsimile Number E-mail Address
- C2. **800-274-1015**  
Customer Contact (Toll Free Number)
- D. **Mark Wons, Senior Director Network Operations** 200 East Randolph Street, Suite 2300, Chicago, Illinois 60601  
Engineering Operations (Include address if different than above.)
- 312-893-0295 / / mwons@firstcomm.com  
Telephone Number Facsimile Number E-mail Address

- E. **Customer Care** (business location address)  
**Test and Repair** (Include address if different than above.)  
800-274-1015 / 888-274-1015 /  
Telephone Number Facsimile Number E-mail Address
- F. **Customer Care** (business location address)  
**Emergencies** (During non-office hours)  
800-274-1015 / 888-274-1015 /  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. **Sandi Murphy** (business location address)  
**Regulatory Officer** (Include address if different than above.)  
330-835-2664 / 330-835-2655 / smurphy@firstcomm.com  
Telephone Number Facsimile Number E-mail Address
- H. **Sales Tax Associates**  
**Dual Party Mailings** (Name)  
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749  
Mailing Address  
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com  
Telephone Number Facsimile Number E-mail Address
- I. **Sales Tax Associates**  
**Interim LEC Fund Mailings** (Name)  
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749  
Mailing Address  
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com  
Telephone Number Facsimile Number E-mail Address
- J. **Sales Tax Associates**  
**Universal Service Fund Mailings** (Name)  
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749  
Mailing Address  
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com  
Telephone Number Facsimile Number E-mail Address
- K. **Sales Tax Associates**  
**Gross Receipts Mailings** (Name)  
4301 W William Cannon Drive; Suite B-150 #291; Austin, TX 78749  
Mailing Address  
512-301-1808 / 512-892-0108 / dant@salestaxassociates.com  
Telephone Number Facsimile Number E-mail Address

Mary Cegelski  
This form was completed by (print name)

Manager of Regulatory Affairs  
Title

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

*Mary Cegelski*  
Signature

9/14/12  
Date

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 03/2009)